

Dear Customer,

First of all may we take this opportunity to convey our hope that you, your families and friends are all safe.

As you can imagine the current COVID-19 pandemic is having a serious impact on all of our businesses.

As a food distributor Bradleys are still open for business as usual and we are making every effort to continue to serve our customers to our normal high standards. From our drivers, warehouse pickers, telesales operatives, admin team and managers, we are working around the clock to ensure that we can continue to meet your order requirements. We have good availability of ingredients, bakery mixes, frozen and chilled products, and are replenishing items as much as possible to meet your requirements.

We are following all government advice and operating our business with a strict adherence to the 2m social distancing rules, to allow us to continue servicing the demand. The health of all of our staff, customers and general public is our top priority.

Sadly, a number of our customers have had to recently close their businesses during the lockdown period. We wish all of our customers who have had to make this difficult decision the best during this very challenging time and hope to see them again very soon.

We are aware of the challenges that face us as a business in the upcoming weeks, and as a result have decided to move some of our staff onto the Government Furlough Scheme. Please bear this in mind if we take a little bit longer to answer your enquiry.

Our main aim is to remain available for essential business and be in a strong position to revert to 'business as usual' once normality resumes.

We very much hope this crisis is short lived, but we will of course keep you updated of any further changes that we may need to put in place as and when these happen. Thank you for your continued support, if you require any further information at this stage please do not hesitate to contact the main office on 01233 622224.